

Empowering people,
creating impact



خبراء التميز
excellencors

Our origin is our strength



In a world where the rules change every day, crises multiply, and transformations accelerate, being good is no longer enough. You must be excellent.

Since 2006, we have not merely built a consulting firm, we have established an integrated ecosystem for creating excellence across the Arab region. Through our strategic presence in the UAE, Saudi Arabia, Egypt, and Jordan, we have transformed dozens of organizations from a state of good performance to true leadership. We do not offer ready-made solutions; we shape the excellence leaders of their industries.

Because excellence, at the end of the day, is not a destination you reach, it is a way of life you choose, and we have been here for 18 years to make that choice easier, and its impact deeper.

"Excellencors" draws its strength from an extensive network of international alliances with the world's most prestigious organizations, foremost among them the European Foundation for Quality Management (EFQM), the Global Innovation Institute (GII), Software AG, and many other strategic partners.

More than 16 Years of Experience



120+

Completed Projects



3500+

Assessments & Audits



65+

Supported Entities



70+

Qualified Service Centers

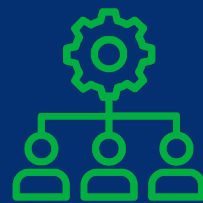
Core Services

**A full spectrum of services for
better performance**



Implementing Institutional Excellence Models

Excellencors provide services for implementing excellence models such as DGEP, SKGEP, ADEAP, AJEP, SSPGE, and others, in addition to enabling and qualifying organizations to participate in these awards through a proven practical methodology.



Designing Institutional Excellence Programs

Excellencors have implemented numerous projects in the field of designing excellence awards for both the public and private sectors. These projects covered both the technical and administrative aspects: models, criteria, evaluation logic, participation conditions, etc.



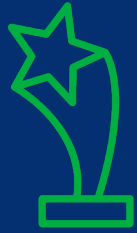
Outstanding Employee Awards

Excellencors provide services for qualifying and preparing employees to participate in and win awards across the UAE, through an intensive methodology for building capabilities and training that has led many employees to win multiple awards.



International and Local Excellence Awards

Excellencors provide services for implementing excellence models such as EFQM, SKEA, DQG, STEVIEs, Malcolm Baldrige, GRI, and innovation-related awards, etc., in addition to enabling and qualifying organizations to participate in these awards through a proven practical methodology.



Service Excellence Programs

Excellencors provide services for improving customer service centers / channels and enhancing the customer experience by adopting national and international models of excellence, such as the UAE Government Services Program, 7-Star ratings, Hamdan bin Rashid Awards, ICXI, etc.



Managing and Evaluating Internal Awards

Excellencors provide services for designing, managing, and conducting evaluations for internal organizational awards. The company benefits from its extensive network, which includes a distinguished team of highly qualified and talented senior assessors with broad experience across various fields of interest.



Re-engineering Operations and Institutional Services

Excellencors provide business operations management / service re-engineering services, using AI-powered platforms for both traditional and digital business, such as Mega, ARIS, Igrafix, and Orbus platforms.



Knowledge Management, Innovation and Creativity

Excellencors provide knowledge management, innovation, and creativity management services by applying global best practices such as GInI and GIMI frameworks (certifications, accreditation, training, etc.) and other international standards.



Developing ISO Systems

Excellencors qualify organizations to obtain ISO certifications, including: ISO 9001, ISO 14001, ISO 45000, ISO 16555, ISO 31000, ISO 26000, ISO 22301, ISO 10002, ISO 37000, ISO 20000, ISO 27001, ISO 10015, ISO 10004, ISO 10003, ISO 10002, ISO 20400, ISO 55000, etc.



Research, Survey, Exploratory Studies & Mystery Shopping

Excellencors provide high-quality professional research services in excellence and related fields, using world-class methodologies. These studies aim to enhance organizational performance.



Strategy and Performance Management

Excellencors provide services for building and developing strategies and institutional performance management systems in line with best practices, with the goal of enabling entities and building their competitive capabilities.



Governance and Organizational Structure

Excellencors provide services for developing governance frameworks, including board of directors structure, organizational structure, position classifications, job descriptions, and roles — all in accordance with best practices and excellence standards.



Human Resources and Talent Management

Excellencors provide services to enable and enhance organizational efficiency in human resources management, ensuring optimal investment in human capabilities, developing policies and procedures to create a sustainable and resilient organizational environment capable of keeping pace with local and international changes and challenges.



Futures Foresight

Excellencors provide services for building and developing futures foresight frameworks and strategies in line with best practices and through advanced research and expert insights that enable entities to build their competitive capabilities.



Implementing Smart Systems

Excellencors offer a range of smart technology systems in the areas of institutional excellence, functional performance evaluation, implementing 7-star service delivery standards, developing service channels, and more.



Capacity Building

The Excellencors provide multiple training courses and certificates that help individuals maximize their knowledge in the fields of business and performance management.

Excellence Models (EFQM, SKGEP, DGEP, ADEP, AJEP, SSPGE...etc.)	Excellence Leadership	Good Governance	Strategic Management	Performance Management	Organizational Structuring	Knowledge Management	Risk Management
Organizational Agility	Innovation and Creativity	Benchmarking	Work methods and Systems Development	Perceptions Management	HR Management	(ISO) 9000, 14000, 18000, 27000, 26000, 31000, 10000...etc.	Internal Auditing
Customers Relationship Management (CRM)	Change Management	Partnership Management	Results Management	Organizational Assessment	Team Building	Service Excellence	GINI Certificates
Soft Skills	Project Management	Other Specialized Trainings....					

Our Presence

We operate across Gulf region
and a wide network of partners
in Africa and Middle East



Let's Talk

United Arab Emirates,
Dubai, JLT, Mazaya Business Avenue
Tel. +971 42829338
Mob. +971 55 9214594
info@excellencors.com
www.excellencors.com

